

Usability Testing Plan

Test Objectives

- Perform an A/B Test on the "Practice Providing Choices" format to see if the
 practice assignment allows the user to practice "what to do" and "what not to do"
 or not and if the format results in new user sentiment. Two user groups of three
 participants will be given different tests.
- Survey the user's on whether the 5 Senses Guide provides tools and strategies to have conversations and interactions with the child regarding the healthcare situation.
- Perform an A/B Test on the current app and the prototype on the My Hospital Map and Guide feature

Subject of the test: what are you testing and what state is it in?

Child Life on Call app